



บริษัท โนเบิล มายด์ จำกัด (สำนักงานใหญ่)

NOBLE MIND CO.,LTD.

เลขที่ 8 ซอยเอกชัย 76/1 ถนนเอกชัย แขวงคลองบางพรม เขตบางบอน กรุงเทพฯ 10150

8 soi Eakachai 76/1, Eakachai Rd., Kwang Khlong Bang Phran, Ket Bangbon Bangkok 10150 Thailand.

โทร./Tel. (66 2)-416-4646 โทรสาร./Fax (66 2)-416-3324 E-Mail : info@noblemind-nm.com

NO.08 REV.01

POLICY ON PROVENANCE CLAIMS

Noble Mind Co., Ltd. has the will and commitment to be a socially responsible manufacturer. On the participation of all employees and relevant stakeholders. To achieve such a policy, The Company has a process for receiving complaints and concerns in the supply chain. It follows policies related to manufacturing standards and conducts due diligence of all suppliers in the supply chain. Precious metals supply (Gold, Silver, Recycled Gold, Recycled Silver) Acquired from refineries or inspected smelters. That there is no conflict under OECD Due diligence. There are also certification documents such as LBMA from legitimate mineral sources or COC Transfer Document from a company certified RJC COC (RJC Chain of Custody) which has been audited and through the Sustainability Management System

All in all. Upon receipt of a request or complaint, the following actions must be taken:

1. Respond upon receipt of an accurate report of the complaint.
2. Explain the Company's complaint process and summarize the management process.
3. Assigning the right person determine and appoint internally to handle complaints or assist or report complaints directly to relevant departments.
4. When the problem can be resolved within the Company, request additional information that is possible and appropriate.
5. Provide advice to complainants on decisions or solutions
6. Keeping records related to complaints received for at least 5 years

In case of any query/complaints/grievances/suggestion pertaining to provenance claim please contact on pornprom_v@noblemind-nm.com



(Mr. Visit Chamnanratanakul)

Managing Director

17 JAN 2026